



Newport Shropshire Computer Repair Reviews

Hello Kevin

As promised feel free to use on any websites

After looking round lots of different websites, I plumped for this company as the majority of the reviews were positive.

Whilst I enjoy my computing I don't know an awful lot about the technical side of things.

Firstly Kevin advised me not to upgrade my machine as said I had a good enough system, whereas someone less scrupulous could have ripped me off. I explained my problem to him and as I live in the area dropped my computer off to him, he explained what he was going to do in plain English with no technical terms.

I was able to pick the machine up the next day, I did observe from my history settings that he had been working on it till 1 in the morning (sorry about the early morning call)

The lap top is a lot faster and quieter now although the fan is still a bit noisy but does not seem to stay on for as long.

He also got rid of the need to input a password everytime I log on.

In short I wont have any problems taking my computer problems to Kevin again as feel I can trust him which is important when you consider how much of your life is on these computers.

Cheers Kev

Regards Mark

YELL Reviews - Newport Shropshire Computer Repair

GeorgeW-70 13 Jan 2017

I have used this company three times and each time have had my problem solved quickly and was charged a sensible price. Twice was with different desktop computers and once with a laptop that needed upgrades which I found complicated. I dropped the laptop off around lunchtime and collected it that evening. I found the engineer friendly and knowledgeable.

Google Reviews – Newport Shropshire Computer Repair

Andrew Chetwood

Excellent service and advice from Kev at A&A. Hard drive on laptop replaced and computer up and running again within 24 hours. Very fair charges. Would not hesitate to use again.

telford music

Got my laptop back from this person and got say he did a good job and would point u to him he not one this scammers u can trust him and will be go back if I need anything

Phil Nock

Same day service and no hidden charges. Great service.

kally dhillon

An absolute gent. Great service, cost effective, sympathetic to time constraints but above all..... gets the job done. A sincere thank you!

A Google User

I have used this company on two occasions and found them to be first class , Service was personal and very efficient, speedy, and a pleasure to do business with. Highly recommended.

A Google User

Genner Communications are an exceptionally good company to do business with. We have used them several times to sort out our company's computer problems and wouldn't ever use anyone else. They are professional, efficient, reliable and good value

A Google User

my laptop was fixed quickly, antivirus put on it and all my pictures from sons birth recovered, can't praise Genner Communications enough

Please Note

1. [A&A Computer Repair Shropshire](#) ([Newport Shropshire Computer Repair](#)) is owned by Kevin Genner of [Genner Communications](#). Also, the vast majority of repairs and upgrades are performed by Kevin. The following certificates and letters therefore relate directly to Kevin.

About Kevin; [Computer Engineer - Telford](#)



Sample letters regarding Kevin

Kevin,

Just a quick note to say a huge thanks for your help on the disk drive. Above and beyond the normal confines of your job I might add.

Great service once again from Dataworld and a deserving drink coming your way courtesy of myself when I am down next or if I see Emlyn first and get him to do it.

I particularly like the outside of office hours technical helpline I had.

All joking aside Thanks again Kev.

Regards,

Euan Kerr
Corporate Account Manager
SCC



201 Golden Square
Aps, Glasgow
G1 2PL
Tel: 0141 204 8888
www.astraldesign.co.uk

Dear Mr. Emlyn,

I would like to express my appreciation for the way in which you help customers solve problems, and the results are fantastic. Your staff, and in particular Kevin, are amazing. What should have been a simple hard disk upgrade to a formatted CD-RW burner CD recorder, was done "without a hitch". In fact, you went above and beyond to ensure the problem was solved, and the burner was formatted. Additionally, the standard DVD upgrade was offered for the price of 1.25, and the burner was formatted for the burner to a "final solution".

I appreciate all the time you have spent with me on all the problems, and I would like to thank you with a check for your courtesy to a UKA and your staff for your time and expertise.

In all, when you think about your company and its products, it is the service, helpfulness and competence of the staff that makes a big difference. I would like to express my appreciation for the "fast and efficient" service that you have provided. I would like to recommend you to other customers and to other companies.

As a customer, I have been very happy and satisfied. It was great to have you help me with my problem, and I would like to recommend you to other customers and to other companies.

Yours faithfully,
Euan Kerr
Euan Kerr
Corporate Account Manager



10
Greg Miller FILM EDITOR
40 HOSKING ROAD, GLEN NEIL, BANBRIDGE BT6 2DE
TELEPHONE: 0143 62 2100

Dear Emlyn,

This is a big "Thank you" and to particular, yourself and your colleague Kevin. I purchased your software about a year ago, and it is still in use. I had to call you for help, and you were very helpful. I had to call you for help, and you were very helpful. I had to call you for help, and you were very helpful.

I appreciate all the time you have spent with me on all the problems, and I would like to thank you with a check for your courtesy to a UKA and your staff for your time and expertise.

In all, when you think about your company and its products, it is the service, helpfulness and competence of the staff that makes a big difference. I would like to express my appreciation for the "fast and efficient" service that you have provided. I would like to recommend you to other customers and to other companies.

As a customer, I have been very happy and satisfied. It was great to have you help me with my problem, and I would like to recommend you to other customers and to other companies.

Yours faithfully,
Euan Kerr
Euan Kerr
Corporate Account Manager



THE COMPUTER BANK
Telephone: 0141 204 8888
Fax: 0141 204 8889
www.computerbank.co.uk

Dear Emlyn,

I would like to express my appreciation for the way in which you help customers solve problems, and the results are fantastic. Your staff, and in particular Kevin, are amazing. What should have been a simple hard disk upgrade to a formatted CD-RW burner CD recorder, was done "without a hitch". In fact, you went above and beyond to ensure the problem was solved, and the burner was formatted. Additionally, the standard DVD upgrade was offered for the price of 1.25, and the burner was formatted for the burner to a "final solution".

I appreciate all the time you have spent with me on all the problems, and I would like to thank you with a check for your courtesy to a UKA and your staff for your time and expertise.

In all, when you think about your company and its products, it is the service, helpfulness and competence of the staff that makes a big difference. I would like to express my appreciation for the "fast and efficient" service that you have provided. I would like to recommend you to other customers and to other companies.

As a customer, I have been very happy and satisfied. It was great to have you help me with my problem, and I would like to recommend you to other customers and to other companies.

Yours faithfully,
Euan Kerr
Euan Kerr
Corporate Account Manager



Please note

As can be seen from the above, we are highly regarded and have considerable expertise in the fields of computer repair, data retrieval, data transfer, computer protection and security and support.

We are also specialists in finding – removing malware and upgrading from Hard Disk Drive to SSD with data transfer (including upgrading to a smaller capacity SSD).



[Acer Computer Repair in Newport Shrops](#)



[Advent Computer Repair in Newport Shrops](#)



[Asus Computer Repair in Newport Shrops](#)



[Compaq Computer Repair in Newport Shrops](#)



[Dell Computer Repair in Newport Shrops](#)



[Fujitsu Computer Repair in Newport Shrops](#)



[HP Computer Repair in Newport Shrops](#)

lenovo

[Lenovo Computer Repair in Newport Shrops](#)

MEDION®

[Medion Computer Repair in Newport Shrops](#)



[Samsung Laptop Repair in Newport Shrops](#)

SONY®

[Sony Computer Repair in Newport Shrops](#)

TOSHIBA

[Toshiba Laptop Repair in Newport Shrops](#)

zoostorm

[Zoostorm Computer Repair in Newport Shrops](#)